

Date: May 15, 1998

**SUBJECT: REGULAR FULL-TIME POSITION - NETWORK SUPPORT SPECIALIST
II**

RECOMMENDATION

THAT the Board approve the establishment of one new Information Technology Network Support Specialist II position, subject to job evaluation by the Director of Human Resources.

POLICY

The Global Budget arrangement with City Council allows the Board to establish staff positions at its discretion if funds are in place.

BACKGROUND

The Information Technology team assigned to the Park Board currently consists of a Manager, two Systems Analysts, and a Network Support Specialist I.

In the past five years, the Park Board computer network infrastructure has grown from having one Local Area Network to twenty-five Local Area Networks interconnected in a Wide Area Network. The number of supported personal computers at our sites has grown from approximately 75 to 450.

DISCUSSION

In 1997, the City's Director of Information Technology recommended two additional support positions be established for the Park Board, based on the number of users we support and our geographically dispersed nature. The first of these positions was approved by the Park Board in September 1997 and established in October 1997. This report recommends the approval of the second position.

These positions are required to support the expanded Park Board infrastructure. We are becoming more and more reliant on this infrastructure with the expanded use of e-mail, the Internet/Intranet and the new point of sale and recreation systems. This reliance will only increase in 1998 as the City replaces the core financial systems with PC/network-based systems (SAP).

Cont.....2/

The 1998 salary will be funded out of the Added Basic budget which Council has already approved within the 1997 Capital Budget.

JUSTIFICATION

The growth of the computer network infrastructure at the Park Board and the increased use of computer applications has caused an increase in the amount of support needed. Funding is in place to meet this need.

Prepared by:
Corporate Services Division
Board of Parks and Recreation
City of Vancouver
NBM

