



Date: August 27, 1998

TO: Board Members - Parks and Recreation
FROM: General Manager - Parks and Recreation
SUBJECT: Security Guard Services

INFORMATION

BACKGROUND

The Vancouver Park Board has been using security guards to prevent theft and discourage vandalism for a number of years. Within the last five years, the Board has added three new locations to its list of sites which require on-site security guards. The new locations are: Evans Service Yard, Queen Elizabeth Park, and Andy Livingstone Park.

To date, the Park Board has nine locations with on-site security guards. The total amount spent in 1997 at these locations was \$274,296.88.

1997 Costs for On-Site Security Guards

Burrard Marina	<u>\$ 14,214.08</u>	Second Beach Pool	<u>\$ 20,220.84</u>
Heather Marina	<u>\$ 13,283.40</u>	Evans Yard	<u>\$ 82,158.40</u>
Kitsilano Pool	<u>\$ 20,220.84</u>	Queen Elizabeth Park	<u>\$ 22,988.92</u>
Stanley Park	<u>\$ 39,506.24</u>	Andy Livingstone Park	<u>\$ 38,511.48</u>
VanDusen Gardens	<u>\$ 23,192.68</u>		

DISCUSSION

The question "Are we getting value for money?" is asked each year before renewing the security guard service contract. Staff evaluate both the cost of the service and the quality of the service provided. Given the tendering process used and the evaluation of the services provided, the Park Board is able to deal with its security guard requirements in a cost effective manner. (Appendix "A" summarizes the competitive costs associated with the Park Board's Security Guard Contract).

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ISSUES RELATED TO THE SECURITY GUARD SERVICES

Given the nature of security guard work, it is often a challenge to find and retain reliable and trustworthy employees. By contracting this service, the Board is able to deal quickly with issues that arise. If there is a hot spot that requires attention, the contract provides the Park Board with either additional on-site security guards as required or the services of a mobile runner.

Dealing with Park Board security issues is a shared responsibility. All staff are responsible for working with the Police Department, park users, adjacent home owners and park caretakers. To assist the police, the Park Board will install park curfew signs as required.

At present, the Park Board is working with the City of Vancouver to ensure both organizations have a co-ordinated approach to deal with their security related issues. Video-monitoring, alarm systems, security guard services, and security investigations are some of the issues being investigated. The Park Board through this process enhances and ensure funds are directed to the highest priorities.

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Attachment

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APPENDIX 'A'

Security Guard and Patrol Service - Tender 97-8

Hourly Rate Price Comparison

Securicor	\$10.19
Met	\$13.30
Western	\$11.98
Securiguard	\$11.62
Canada Security	\$10.95
Paladin	\$12.00
Arrow	\$15.57
Barnes	\$11.84
Da-Tor	\$12.95
R&D	\$ 9.87
Group 4	\$10.93

Vancouver Park Board Security Guard Rate	\$16.89
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