

Fees and Charges - Appendix A1

User Fee Policy
Pricing Guidelines
Special Permits and Fees
Arenas
Bloedel Conservatory
Burrard Marina
Children's Farmyard and
Miniature Railway
Fitness Centres
Fitness Centres/
Swimming Pools
Flexipass
Golf Courses
Ice Rinks and Rentals
Parking
Pitch and Putt
Playing Fields
Racquet Courts
Sports Facilities
Swimming - Indoor
Swimming - Outdoor
VanDusen Botanical
Garden

User Fee Policy

Policy Statement (and Purpose of Policy)

1. User fees and charges will be levied so as to recover all or a portion of overall operating costs.
 - To ensure the user pays all or a portion of the direct operating costs for most recreation services.
2. All rates and charges will be adjusted to accommodate the changes in operating and maintenance costs and market place.
 - To ensure justification is provided for fee charges.
3. **A fee structure will generally be maintained that charges adults, youths, children and seniors in an appropriate ratio of 1, 3/4, 1/2 and 3/5 (will gradually increase to 3/4 in 2003) for recreation services.**
 - **To ensure a consistent differential by age is maintained in the fee structure.**
4. Reductions in fees may be made for families, groups, strip tickets, low priority times, disabled people, promotion and marketing strategies.
 - To ensure maximum use is made of the services provided.
5. Each rink and indoor pool will schedule at least four hours of low cost public sessions each week. A Leisure Access Card will allow free access to public swimming and skating and a 50% reduction in other basic Park Board services to persons meeting the assistance eligibility criteria. Further reductions will be available to Leisure Access Card holders for Flexipass, swim lessons and skate lessons only.

- To ensure citizens of Vancouver have access to basic services provided by the Board regardless of ability to pay.

6. The General Manager will have the authority to waive or reduce fees and alter fees for services for promotional purposes and to quickly establish fees for experimental services.

- To permit the General Manager to make allowances for unusual circumstances.

7. User classifications are as follows:

Pre-school: 5 years of age and under

Child: 6 to 12 years inclusive

Youth: 13 to 18 years inclusive

Adult: 19 to 64 years inclusive

Seniors: 65+

Family: 1-2 Adults of the same household and their children

- To determine the correct charge by age or status of the participant.