



Real Estate & Facilities Management Provision of Services to Park Board

Excerpted from Minutes 2018-04-30

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Report Recommendation:

MOVED by Commissioner Mackinnon
SECONDED by Commissioner Shum

Amendment to C (adding text following year) MOVED by Commissioner Wiebe
Amendment to C (changing year to 2020) MOVED by Commissioner Evans

Final motion as amended:

THEREFORE BE IT RESOLVED:

- A. THAT the Vancouver Park Board continue the shared services model, with Real Estate & Facilities Management (REFM) providing facility management services to the Park Board;
- B. THAT staff proceed with the following recommendations to improve service delivery, as outlined in this report:
 - i. Develop an Operating Level Agreement (OLA) with REFM to clarify roles, responsibilities, and service level expectations;
 - ii. Seek additional funding to address the identified staff capacity issues;
 - iii. Collaborate with REFM on their "Safely Improve Management of Building Assets" (SIMBA) project; and
 - iv. Link the Community Centre Association Implementation Manual with the REFM OLA to clarify roles, responsibilities and expectations in relation to facility maintenance work; and
- C. THAT staff report back on the performance of the above initiatives in 2020 to determine if continuation of a shared services model is warranted.

CARRIED

(Commissioner Coupar opposed, Commissioner Kirby-Yung opposed except to Bii)