



COMMUNITY CENTRE ASSOCIATION JOINT OPERATING AGREEMENT PROPOSED FINAL DRAFT

Park Board Committee Meeting
December 12, 2016



To present the proposed Joint Operating Agreement between the Park Board and Community Centre Associations to the Vancouver Park Board for information and reference.



Background



Desired foundational principles in place since 2008:

1. Equity Among Community Centres
2. Access to a Network of Community Centres
3. Access For All
4. Operational Sustainability and Accountability

- 23 community centres offer recreation services in Vancouver.
- 20 Community Centre Associations (CCAs) work with the Vancouver Board of Parks and Recreation to deliver high-quality recreation programming and services at 21 centres.
- Joint Operating Agreements (JOA) describe roles and responsibilities of the Park Board and CCAs – most were last updated in 1979.
- JOAs renew automatically every two years unless notice is given.

Community Centres Operating with CCAs

Champlain, Coal Harbour,
Douglas Park, Dunbar,
False Creek, Hastings, Hillcrest,
Kensington, Kerrisdale, Killarney,
Kitsilano, Mount Pleasant,
Marpole-Oakridge, Renfrew,
Roundhouse, Strathcona,
Sunset, Thunderbird, Trout Lake,
West End, West Point Grey



Timeline of JOA Renewal Efforts

Date	Summary/Model	Result
1990's	Working group	No change
2001-2005	Task Force	No change
2005-2009	Negotiations with individual Associations	One CCA signed new JOA
2008	Park Board Core Services Review	No change
2012-2013	New Framework and Interim Agreement	12 CCAs negotiate 6 CCAs opt out
2013-2014	Ongoing negotiations/mediation	No change
2016	A New Way Forward	JOA presented to PB and Council



“A New Way Forward”



- April, 2016 letter from Park Board Chair outlining “A New Way Forward”
- One inclusive consultation process with open and transparent dialogue
- Commissioners present to observe and listen
- Neutral third party facilitator funded by Park Board



- Feedback collected through:
 - Thirteen (13) consultation and feedback sessions
 - Online feedback tool used
 - 275 pages of written feedback was received on the final draft
- Park Board staff considered all feedback carefully for possible inclusion in JOA
- Process was not a negotiation



- Achieves the objectives set out by the Park Board
- Preserves the fundamental principles and service model of CCAs delivering programs, receiving revenue as well as remaining the employer.
- Improves upon the 1979 JOA by clarifying such issues as ownership, roles and responsibilities, and modernizing the system.
- It better serves the interests of the public for access to quality recreation services



Agreement Highlights



Clarified: Roles and Responsibilities



Park Board

- Owns facilities (COV)
- Sets public policy
- Pays for Park Board staff, corporate services, insurance, utilities, maintenance, supplies and equipment
- Provides and funds all supervisory, maintenance, recreation programming and clerical staff
- Hires, supervises and manages issues and supports staff, instructors and contractors
- \$49 Million annual operating budget for recreation system

CCAs

- Operates programming and sets pricing
- Receives all revenue generated from programming and services
- Responsible for room rentals
- Applies for grants and holds special events
- Manages and pays for CCA staff and contractors
- Recruits volunteers and engages the public

Improved: Increasing Access to Service

- Flexipass and OneCards will be accepted across the network of community centres
- Membership in CCAs will not be required for access to programs and centres, but offered by choice.
- Leisure Access Program will be extended to all centres for approved users



- Some system-wide programs across the community centre network
- Community Centre Investment Fund to allow redistribution of funds for equity and key priorities
- Good governance and transparency of CCA operations & finances



- Bi-annual joint planning forums
- Dispute resolution mechanism, including arbitration, to resolve issues between the parties
- Clarity on ownership of equipment
- Clear terms and conditions of operations



The background image shows a park scene at sunset. In the foreground, there are large, dark silhouettes of trees on a grassy bank. The sun is low on the horizon, creating a bright orange glow and long shadows. In the background, across a body of water, a city skyline is visible under the orange sky. A green horizontal bar is overlaid on the upper part of the image, containing the text 'Next Steps'.

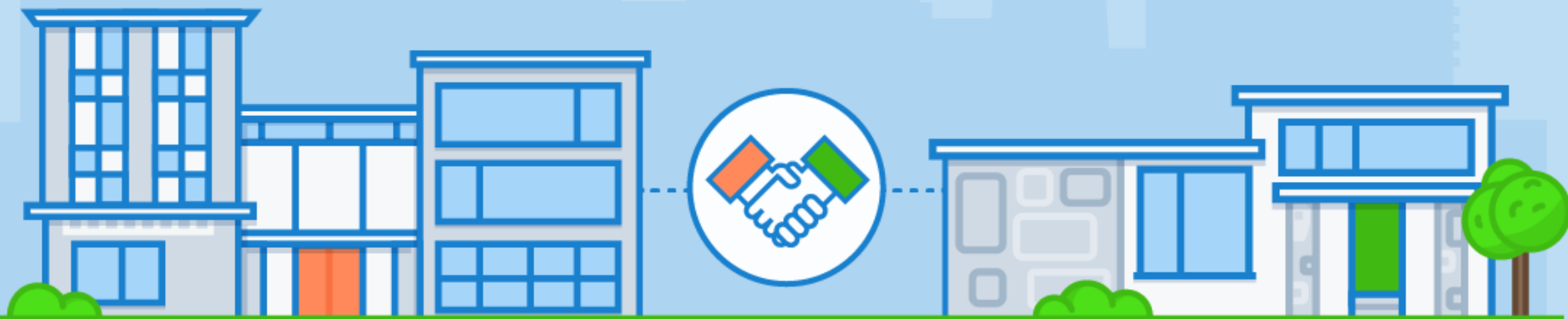
Next Steps

- | | |
|-------------------------|---|
| January 25, 2017 | Proposed Special Public Meeting with speakers |
| March 1, 2017 | Signing deadline for each CCA |
| June 1, 2017 | Implementation of new JOA |

THAT the Vancouver Park Board receive the proposed Joint Operating Agreement between the Park Board and Community Centre Associations as outlined in and attached to this report.

FURTHER THAT a Special Board Meeting be held on January 25, 2017, for the Board to hear from the public, including any Community Centre Associations that attend, and to consider staff recommendations.

JOINT OPERATING AGREEMENT



Community Centre Associations

Vancouver Park Board

