



SPECIAL PARK BOARD MEETING

February 9 , 2017

SFU Morris J Wosk Centre for Dialogue

Reconvened February 16, 2017

Park Board Administration Office





Community Centre Association - Proposed Joint Operating Agreement

Special Park Board Meeting
February 9 & 16, 2017

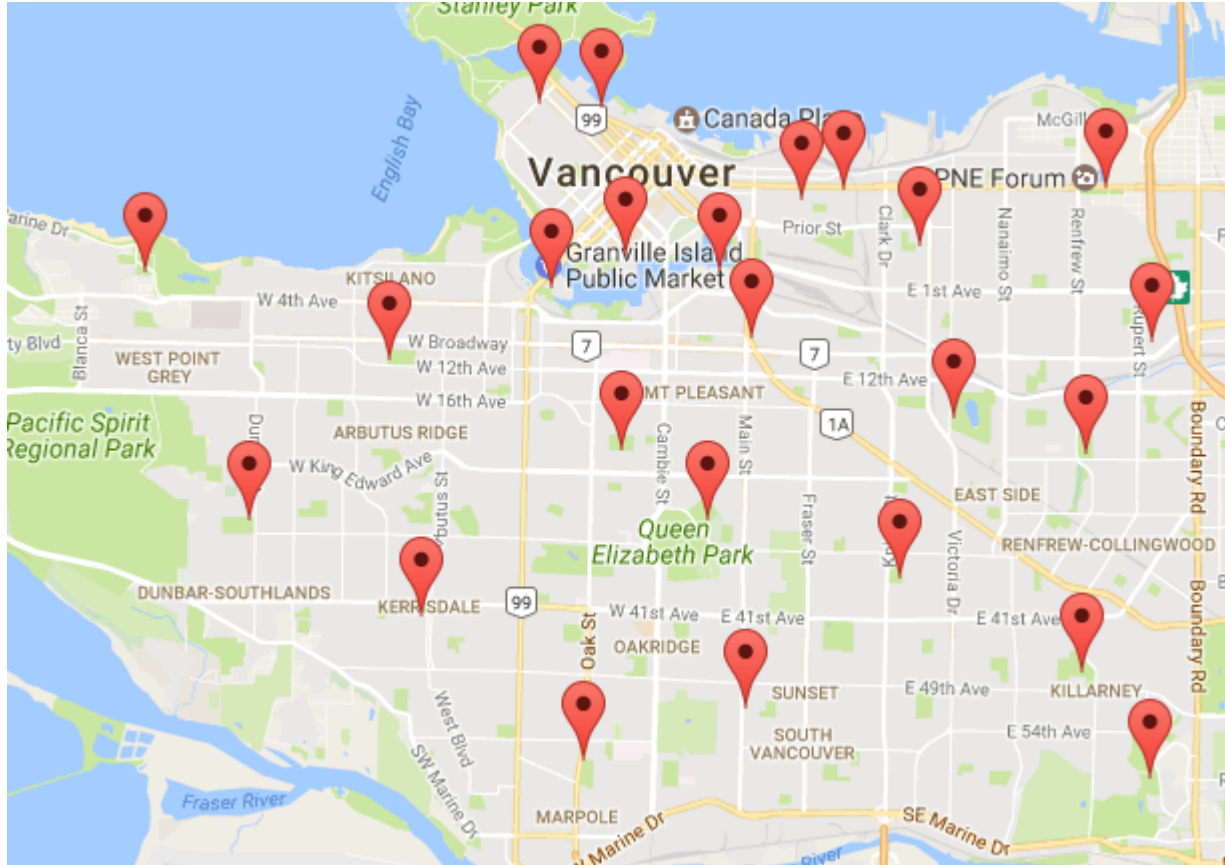


To present the proposed Joint Operating Agreement between the Park Board and Community Centre Associations to the Vancouver Park Board for approval.

Community Centre Network



Community Centre Network



1. Champlain
2. Coal Harbour
3. Douglas Park
4. Dunbar
5. False Creek
6. Hastings
7. Hillcrest
8. Kensington
9. Kerrisdale
10. Killarney
11. Kitsilano
12. Marpole
13. Mount Pleasant
14. Renfrew
15. Roundhouse
16. Strathcona
17. Sunset
18. Thunderbird
19. Trout Lake
20. West End
21. West Point Grey

- The Park Board operates 23 centres including Ray-Cam and Creekside.

- Park Board:
 - Operates all rinks and pools, some fitness centres
 - Responsible for the overall operation of the buildings including maintenance, utilities, IT, etc.
 - Manages and pays for Park Board staff including supervisors, programmers, front desk staff, maintenance staff
 - Determines and implements public policy for the recreation system in Vancouver

- 20 Community Centre Associations (CCAs) work with the Park Board to deliver high-quality recreation programming and services at 21 centres:

- CCAs:
 - Operate programming and set pricing
 - Receive all revenue generated from programming and services
 - Responsible for room rentals
 - Apply for grants and hold special events
 - Manage and pay for CCA staff and contractors

Desired foundational principles in place since 2008:

1. Equity Among Community Centres
2. Access to a Network of Community Centres
3. Access For All
4. Operational Sustainability and Accountability



TROUT LAKE COMMUNITY CENTRE
3360 VICTORIA DRIVE

JOA Renewal Efforts

- Joint Operating Agreements (JOA) describe roles and responsibilities of the Park Board and CCAs – most were last updated in 1979
- JOAs renew automatically every two years unless notice is given
- Current JOAs do not reflect recreation system, including human resource regulations and management
- Park Board has recognized need to update JOAs since 1990s

Joint Operating Agreement – Renewal Efforts



Date	Summary/Model	Result
1990s	Working group	No change
2001-2005	Task Force	No change
2005-2009	Negotiations with individual Associations	One CCA signed new JOA
2008	Park Board Core Services Review	No change
2012-2013	New Framework and Interim Agreement	12 CCAs negotiate 6 CCAs opt out
2013-2014	Ongoing negotiations/mediation	No change

JOA “A New Way Forward”



“A New Way Forward” - Process

- April, 2016 letter from Park Board Chair outlining “A New Way Forward”
- One inclusive consultation process with open and transparent dialogue
- Commissioners present to observe and listen
- Neutral third party facilitator funded by Park Board



“A New Way Forward” - Result

- Feedback collected from May 2016 to Dec 2017
 - Fifteen (15) consultation and information sessions
 - Online feedback tool used throughout process
 - 275 pages of written feedback was received on the final draft
- Park Board staff considered all feedback carefully for possible inclusion in JOA
- Further Amendments to JOA passed Jan 23, 2017



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focus¹, pl. **foci**, **focuses** [ˈfoukəs, ˈfousai, ˈfoukəsɪz] n. 1. Mth: Opt: etc: foyer m (de lentille, etc.); Opt: depth of f., (i) profondeur f de foyer; (ii) profondeur de champ; in f., (i) (of image) au point; (ii) (of instrument) réglé; out of f., (i) (of image) pas réglé; non réglé, déréglé; (iii) (of instrument) réglé; to bring sth. into f. camera, ap-
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Agreement Highlights

Park Board

- Owns facilities
- Sets public policy
- Pays for Park Board staff, corporate services, insurance, utilities, maintenance, supplies and equipment
- Provides and funds all supervisory, maintenance, recreation programming and clerical staff
- Hires, supervises and manages issues and supports staff, instructors and contractors
- \$49 Million annual operating budget for recreation system

CCAs

- Operate programming and sets pricing
- Receive all revenue generated from programming and services
- Responsible for room rentals
- Apply for grants and holds special events
- Manage and pay for CCA staff and contractors
- Recruit volunteers and engage the public

- Some system-wide programs across the community centre network
- Community Centre Investment Fund to allow redistribution of funds for equity and key priorities
- Good governance and transparency of CCA operations & finances





- Bi-annual joint planning forums
- Dispute resolution mechanism, including arbitration, to resolve issues between the parties
- Clarity on ownership of equipment
- Clear terms and conditions of operations

Improved: Increasing Access to Service

- Flexipass and OneCards will be accepted across the network of community centres
- Membership in CCAs will not be required for access to programs and centres, but offered by choice.
- Leisure Access Program will be extended to all centres for approved users



CCAs presented their outstanding issues to staff on January 28th:

- Membership
- Governance & Autonomy
- Termination and Non-Renewal
- Dispute Resolution
- Community Centre Investment Fund

- Achieves the objectives set out by the Park Board
- Preserves the fundamental principles and service model of CCAs delivering programs, receiving revenue as well as remaining the employer.
- Improves upon the 1979 JOA by clarifying such issues as ownership, roles and responsibilities, and modernizing the system.
- Better serves the interests of the public for access to quality recreation services

- Agreement is not perfect – but makes great progress on acknowledging a more modern recreation system.
- History has proven that having consensus with 20 individual organizations not attainable.
- Allows for resolution of outstanding litigation and conflict and for focus of energy to return to jointly operating the system.
- Provides tangible benefits for the citizens of Vancouver and preserves the operating model between the Park Board and CCAs.



Next Steps

February 16, 2017

Park Board Commissioners
vote on JOA

March 31, 2017

Signing deadline for each
CCA

September 1, 2017

Implementation of new JOA

THAT the Vancouver Park Board approve the form of Joint Operating Agreement attached to this report.

FURTHER THAT the Vancouver Park Board authorize the General Manager of the Park Board to offer to each of the Community Centre Associations currently operating community centres jointly with the Park Board to enter into a new Joint Operating Agreement, based on the form approved by the Park Board and completed for each respective Community Centre Association as indicated in the form of agreement, and to enter into the new Joint Operating Agreement with a Community Centre Association upon the General Manager of the Park Board being satisfied that:

- A. The Community Centre Association is not in arrears of any payments due from the Community Centre Association to the Park Board; and
- B. Any outstanding litigation between the Community Centre and the Park Board has been brought to an end through:
 - i. A Consent Dismissal Order being entered with the Court, dismissing the outstanding litigation; and
 - ii. A Mutual Release being executed by the Park Board and the Community Centre Association releasing all claims.

JOINT OPERATING AGREEMENT



Community Centre Associations

Vancouver Park Board



Special Park Board Meeting



The meeting will resume again shortly

* Note that the online web stream has a 1-3 minute delay