

GOLF IN VANCOUVER PARKS - Overview

Report Reference

Park Board Regular Meeting Tuesday, October 22, 2019



Purpose of Presentation



To provide an overview of the Vancouver Park Board's golf services and operations, in response to the Board's request for information.



Agenda



- Board Presentations (Referenced April 2019)
- Industry Overview
- Park Board Golf Overview
- Environment and Sustainability
- Growing the Game
- Planning and Investment
- VanPlay / Next Steps
- Questions

Board Presentations (Referenced April 2019)



- May 2001 Golf Course Financial Sustainability Plan report
 - comprehensive analysis of all golf operations
 - included extensive community engagement
 - introduction of golf capital reserve

- Nov 2012 Golf Metrics Update presentation
 - provided in response to <u>July 2012 motion</u> directing staff to compile and report back on golf usage and revenue



Industry Overview

Types of Golf Course Formats



- Regulation Course any nine-hole course 2,600+ yards in length (min par 33), or 18-hole course 5,200+ yards in length (min par 66); a combination of par 3, par 4 and par 5 holes;
- Executive Course short courses with a variety of par 3, par 4 and/or par 5 holes; 18-hole executive courses are 5,200 yards in length or less (par of 65 or less);
- Pitch & Putt Courses short par 3 courses where the holes average less than 100 yards in length; played with 3 clubs;
- Driving Range facility where golfers can hit golf balls for practice.

Types of Golf Course Operations



- Private Courses exclusive membership-based access; higher cost;
- Semi-Private Courses offer limited amount of access to public players; majority of access for members; usually priced above market rate;
- Public/Daily Fee Courses open to public; owned by private individual, management group or corporation; priced at market rates;
- Municipal Courses open to public without restriction; generally priced at market rates; ability to provide discounts to specific user groups to promote development of the game.

Canadian Golf Participation



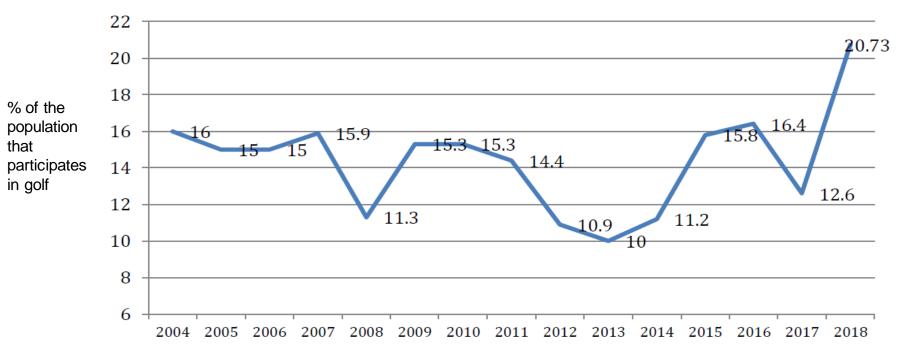
- Canada's golf participation rate is 20%, representing approx. 5.7M golfers
 - Golf Facilities in Canada 2017 Edition
- Canada's golf participation rate is #1 of all countries in the world and nearly double that of the USA
 - National Golf Course Owners Association
- Based on participation, golf is the #1 recreational activity in Canada, played by more Canadians than hockey or soccer
 - Economic Impact of Golf In Canada Report (Allied Golf Association 2014)



BC Participation



BC Golf Participation Rate



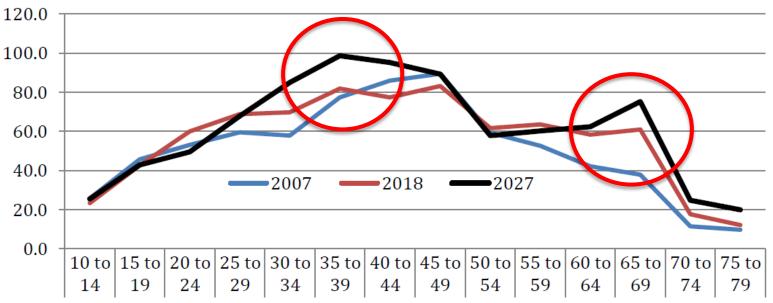
Over the past 14 years, the participation rate averages 15% and is mainly impacted by economic conditions, weather & demographic shifts

BC Golf Market Report - 2018

BC Golf Market of the Future – by Age Group







Participation is expected to continue to grow in the key demographics of 25 to 45 year olds and 60 to 79 year olds

Represented in 1000's

BC Golf Market Report - 2018

Golf Health and Wellness Benefits



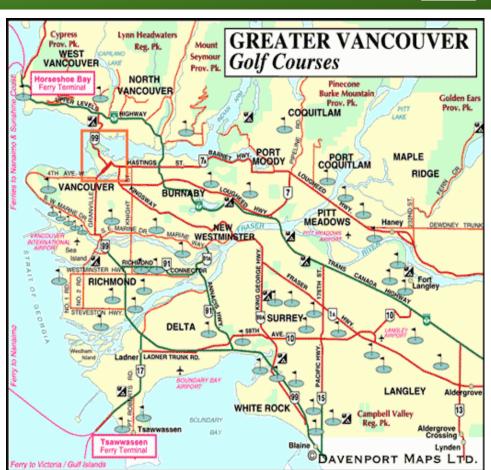
April 15-19, 2019 was the first official global "Golf & Health Week"

- Golf is a life long sport;
- Golfers live on average 5 years longer than non-golfers;
- Physical benefits include: improved cardiovascular risk-factor profiles, improved blood-glucose levels, and increased life expectancy;
- Psychological benefits include: improved self-esteem, improved confidence, reduced anxiety, and enhanced social connections

Golf in the Lower Mainland



- 57 regulation courses;
- 10 executive courses;
- 13 pitch & putt courses;
- other municipal golf facilities:
 - Burnaby (4)
 - North Shore (4)
 - Richmond (1)
 - Abbotsford (1)





Park Board Golf Overview

Vancouver Parks Golf Snapshot



Three 18-hole Regulation golf courses:

- 1. Fraserview, 2. McCleery, 3. Langara
- variety of challenge offered for both beginner and advance players;
- 4.5 hours average to play.

Three 18-hole Pitch & Putt courses:

- 4. Queen Elizabeth, 5. Rupert, 6. Stanley
- only 3 clubs needed;
- all ages and ability levels
- 2 hours average to play.



Park Board Operating Model



Regulation golf operations are a partnership between Park Board staff and third party golf professionals.

- Park Board Responsibilities:
 - Maintenance of greens and facilities (CUPE 1004)
 - Clubhouse operations of food and beverage (CUPE 15)
 - Overall strategy, pricing, programming, business systems, metrics & reporting and corporate compliance, marketing
 - Stakeholder and contract management of professionals and clubs
 - Capital project delivery and oversight

Park Board Operating Model



- Professional golf services:
 - Retail pro shop staffing and inventory
 - Lessons by PGA Professionals
 - Driving range operations including equipment
 - Daily tee sheet and on course management
 - Proving all rental equipment including clubs, carts and a fleet of power carts

Overall Financial Performance



- Golf operations are financially self sustaining
 - Generates over \$10M in gross revenue annually
 - Over \$3M in annual net revenue contributions are allocated to offset expenses in the Park Board Budget
- Golf operations has a self funded reserve account for capital projects associated with the golf courses



Regulation Courses



Fraserview Golf Course



- Opened in 1934
- Redesigned in 1998 for approx. \$10.3M
- 95 hectares
- 3.68km/2.3ml perimeter walking trail
- Average annual rounds = 60,000
- Designated Permanent Park Status: November 3, 1981
- Golf Shop, Driving Range, Restaurant, & Event Space



Langara Golf Course



- Opened 1926 by CP Rail; PB bought in 1973; BC's oldest public course (92)
- Redesigned in 1993 for approx. \$6.9M
- 46 hectares in size
- 2.73km/1.17ml perimeter walking trail
- Average annual rounds = 50,000
- Designated Permanent Park Status: January 28, 1993
- Golf Shop, Restaurant, & Event Space



McCleery Golf Course



- Opened in 1959
- Course renovated in 1995 for approx.\$6.8M
- 47 hectares in size
- Average annual rounds: 50,000
- Designated Permanent Park Status: January 28, 1993
- Golf Shop, Driving Range & Restaurant
- Celebrated 60 years on July 3, 2019



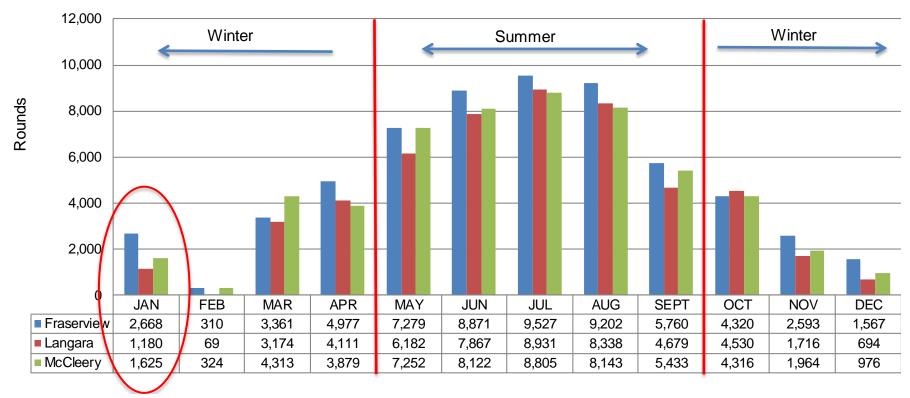
Park Board Golf Season



- Regulation courses are open 12 months a year and close only due to snow or lightning
- Summer season is May to September
 - 14 hour of daylight for play
- Winter season is October to April
 - 8 hours of daylight for play
- Northern BC and all other provinces in Canada have a playing season of no more than 7 months due to weather

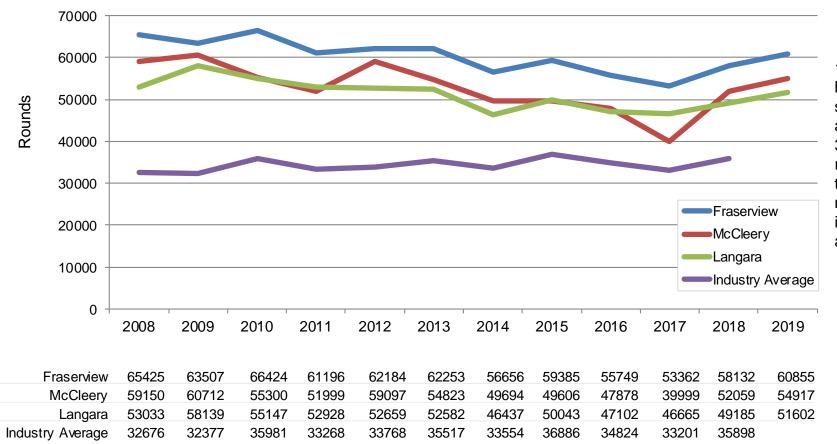
Seasonality of Rounds by Month (2019 Forecast)





Regulation Courses Round History (2008 – 2019)





10 year history shows an average 35% higher rounds than the lower mainland industry average

Utilization - 2018



	6am			9am			Noon			3pm			6pm	
January			8%	17%	21%	16%	18%	14%	4%	1%				
February		5%	7%	13%	18%	17%	15%	16%	9%	3%	1%			
March	14%	19%	29%	41%	50%	43%	38%	38%	33%	19%	9%	3%	0%	
April	19%	24%	40%	47%	46%	42%	38%	37%	34%	29%	29%	17%	4%	
May	47%	49%	79%	84%	84%	75%	79%	75%	68%	57%	62%	64%	44%	5%
June	55%	60%	76%	79%	79%	75%	77%	74%	73%	61%	71%	74%	48%	10%
July	66%	72%	89%	90%	89%	83%	81%	82%	83%	72%	83%	80%	64%	16%
August	70%	70%	88%	87%	87%	81%	83%	80%	82%	81%	76%	65%	42%	5%
September	56%	42%	59%	63%	64%	60%	64%	65%	66%	58%	41%	23%	6%	3%
October		54%	42%	68%	68%	64%	66%	65%	56%	32%	16%	4%	3%	
November		31%	23%	40%	49%	43%	35%	22%	14%	3%	1%	0%		
December			12%	22%	28%	22%	14%	13%	4%	0%				

Summer Averages
Fraserview = 70%
McCleery = 62%
Langara = 63%
Industry = 44%

Winter Averages
Fraserview = 30%
McCleery = 24%
Langara = 23%
Industry = 20%

Redlined areas indicate peak times of play during the day by month

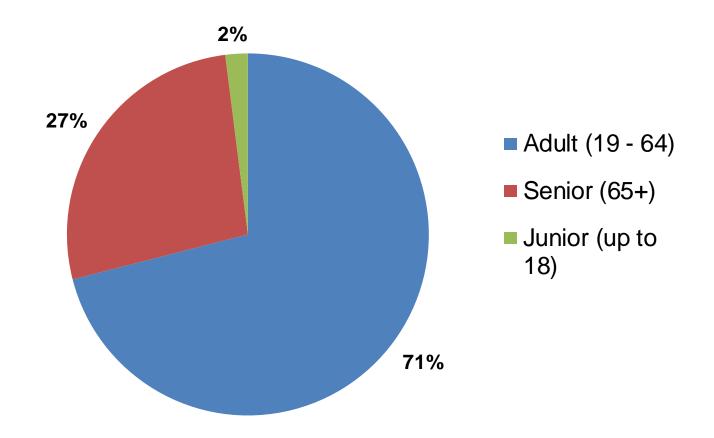
Pricing



- Prices change 6 times a year by season Summer, Early Fall, Late Fall, Winter, Early Spring, Late Spring & Summer
- Tee time prices change 6 times a day Back 9, Early Bird, Regular,
 Twilight, Sunset & Front 9.
- Pricing ranges from as low as \$8.50 to \$67.00 for 4.5 hours of play equating to an hourly rate of \$1.90 to \$14.90
- There are 3 pricing categories Adult, Senior & Junior
- Park Board Golf courses offer the highest Senior's discount available in the Lower Mainland of 30%, and 50% for Youth

Customer Demographics – Regulation Golf 2018





Park Board Hosted Golf Clubs



Club	Number of Members	Annual Rounds Played	Established			
West Point Seniors Club	125	2100	1986 (founded in 1932)			
Fraserview Mens	123	1500	1936			
McCleery Tuesday Ladies	81	1400	1959			
McCleery Mens	80	900	1959			
Fraserview Tuesday Ladies	62	1550	1948			
Langara Ladies	51	350	1971			
Langara Mens	42	1350	1926			
Fraserview Business Ladies	30	500	2003			
McCleery Business Women	28	400	1998			

Pitch & Putt Golf Courses

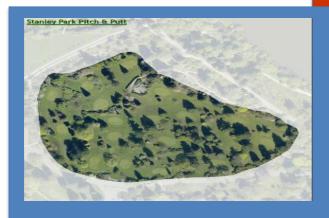


Park Board Pitch & Putt Courses



Opened in 1963

Course length: 1,370 Par: 54

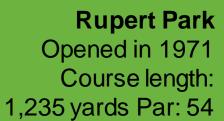


Stanley Park
Opened before 1941

Course length: 1,200 yards

Par: 54







Pitch & Putt Golf



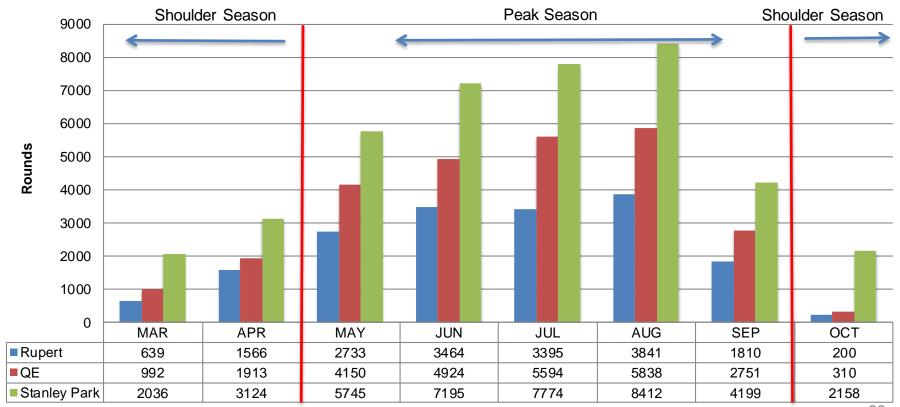
- Seasonally operated March to October; peak season May to September
- Open to public for free access from November to February
- Low barrier to entry: hosts all ages and abilities of players, including tournaments and junior golf programming
- YMCA's First Tee hosted at Rupert & Queen Elizabeth; collaboration between Park Board and YMCA - The First Tee of Greater Vancouver





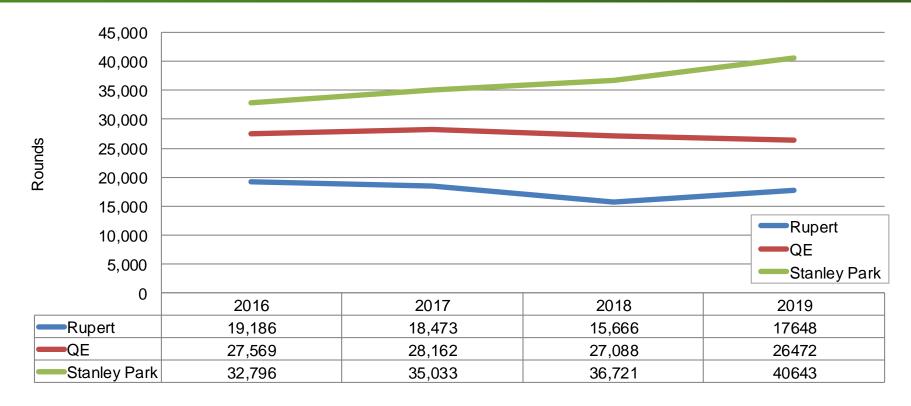
Monthly Rounds by Pitch & Putt Course – March to October 2019





Pitch & Putt Paid Round History* (2016 – 2019)

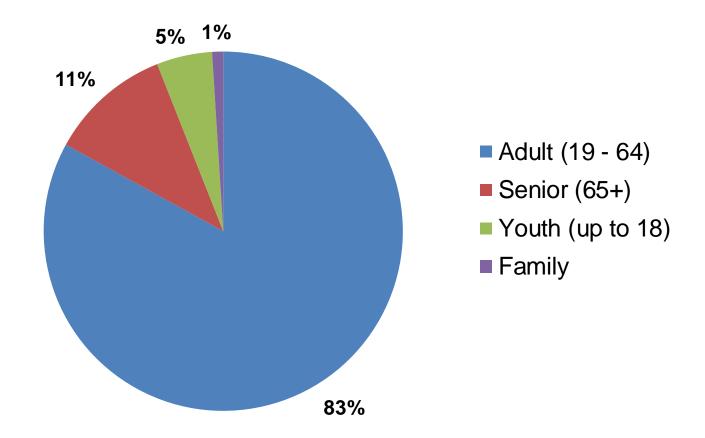




^{*}Does not include free public play from Nov to Feb

Customer Demographics – Pitch & Putt 2018







Environment and Sustainability



Golf Course Biodiversity



- Over 50% of golf properties are non golf surfaces.
 - natural forests
 - water bodies ponds, marshes, creeks and streams
 - walking trails
 - naturalized areas
- Non-essential golf surfaces have been naturalized
 - reduces carbon footprint by eliminating fertilizer inputs, water needs and fuel usage



Golf Course Biodiversity Partnerships

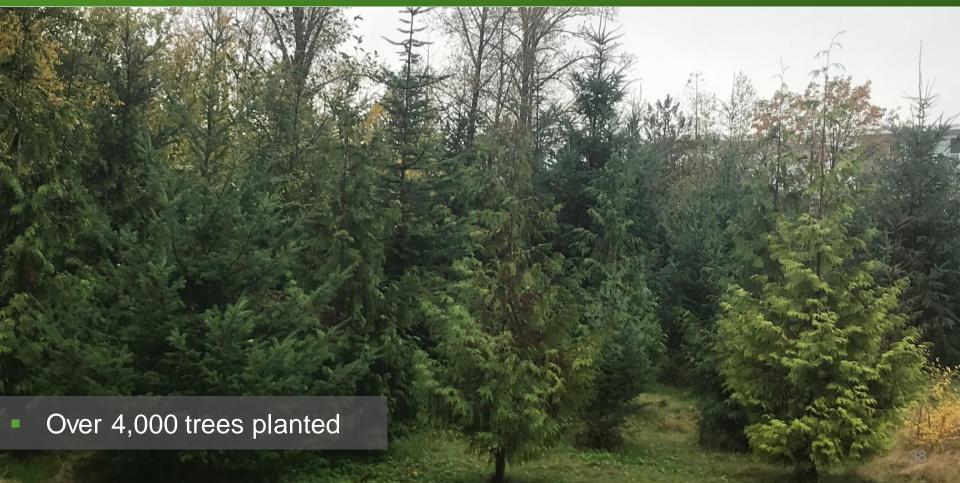


- Vancouver Natural History Society(Nature Vancouver)
 - Conduct ongoing bird and waterfowl surveys
 - Nest Box Program
- Vancouver Youth Alliance
 - Pollinator gardens
 - Mason Bee program



On Course Tree Planting





Audubon Certification



All 3 regulation courses are certified by Audubon International in all 6 key areas:

- Environmental Planning
- Wildlife and habitat management
- Water Conservation and Management
- Water Quality Management
- Outreach and Education
- Integrated Pest Management



Audubon Certification



- Difficult designation to achieve and maintain
 - Only 4.2% of B.C. golf courses are certified
 - Only 3.9% of courses are certified nation wide
- All Audubon certified properties must go through a comprehensive re-certification process every 3-years, demonstrating ongoing commitment to environmental stewardship.





Course Turf Management



- Soil and plant testing
 - Fertilizer programs created
 - Deliver precise nutritional needs to plant
- Foliar (liquid) fertilizers extensively used
 - Precise nutrient delivery
- Large-volume fertilizer spray applicators
 - Capacity to expand foliar nutritional programs

Water Management



- Water management plans established
 - Conserve drinking water
 - Promote irrigation efficiency
 - Allow more flexible irrigation practices
- Water budgets established based on historical use
- Conservation targets established based on Metro Vancouver research and recommendations
 - target -191 mm/square meter of irrigated turf annually
 - Current average annual use on Metro Vancouver Golf Courses 270 mm/square metre

Fraserview Water Usage



- Fraserview Golf Course
 - Annual water budget 65 531cubic metres
 - Used 78.44% of budget through August
 - 64.25% water use through August 2019 from non-potable water sources
- Water Sources:
 - Pond Supply
 - Manual city water feed
 - Natural precipitation
 - Surface water run-off and Internal drainage systems
 - Storm Sewer Diversion from Kerr Street

McCleery Water Usage



- McCleery Golf Course
 - Annual water budget 59 772 cubic metre
 - 73.15% water use through July 2019 from non-potable water sources.(August data unavailable)
- Water Sources:
 - Pond Supply
 - Manual city water feed
 - Natural precipitation
 - Surface water run-off and Internal drainage systems
 - Multiple ground water streams
 - Low volume aquifer

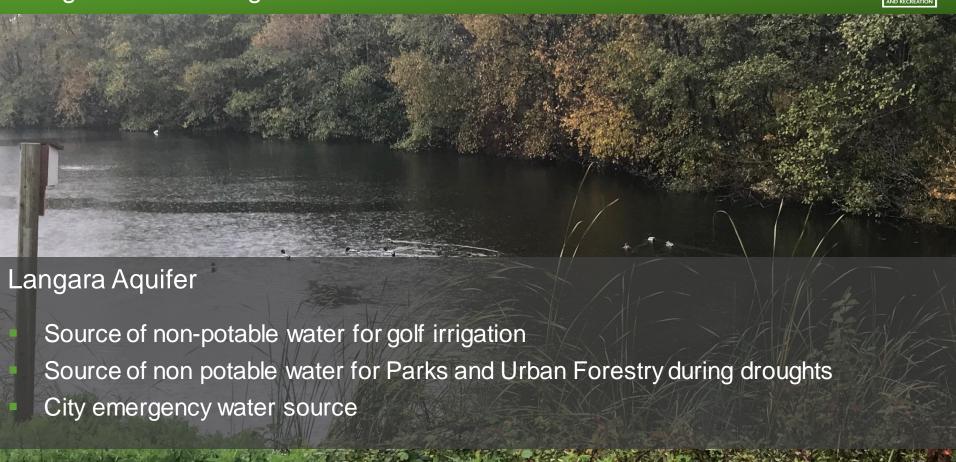
Langara Water Usage



- Langara Golf Course
 - Annual water budget of 72 647 cubic metres.
 - Used 62.84% of total water budget through August
 - 100% water use from non-potable water sources
- Water Sources:
 - Pond Supply
 - Natural precipitation
 - Surface water run-off and internal drainage systems
 - Aquifer

Langara Water Usage





Water Management



- Evapotranspiration rates and electronic moisture metre readings help determine nightly water use requirements
- Computer software generates optimal irrigation cycle and soak programs to minimize any potential for water run-off
- Irrigate May through September
 - irrigate with 100% non potable water from many different sources.
 - supplemented by city water feeds as necessary at McCleery and Fraserview
- City golf courses have accounted for 6.4% of the total water used for irrigation across the Park Board



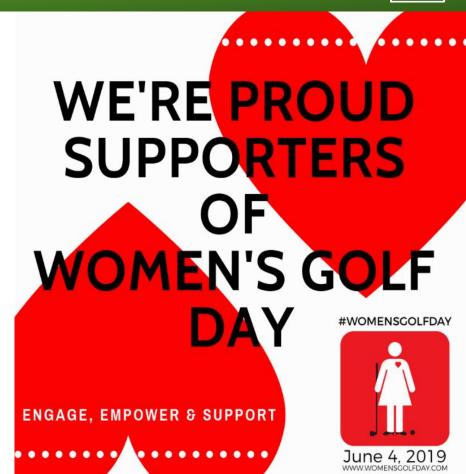
Growing the Game

2019 Participation Initiatives

VANCOUVER

BOARD OF PARKS
AND RECREATION

- Women's Golf Day
- My First Tournament
- Vancouver Golf Tour Women's Participation Support
- Women's 9 & Dine League
- #inviteHER campaign
- Singles Bookings



Making the Game More Enjoyable



- 9 Hole programming "No Time....Play 9"
 - 9 Hole specials in morning and afternoon all year long
 - Women's 9 & Dine program at Langara
- Forward Tees/Family Tees
 - 1st municipal courses in the BC to implement forward tees

Junior Training and Development



Park Board Golf Junior Memberships

- Introduced in 2016 20 participants
- 2019 68 participants
- Over 1454 rounds YTD
- Approx. 20 rounds per player



Junior Training and Development – McCleery Training Academy



- Juniors Lesson Programing
 - 21 year history
 - over 14,000 participants
- Inner City Youth Program
 - 20 year history
 - over 950 participants; recruited from Strathcona, Ray Cam & Thunderbird
 - 2 weeks every August
 - 100% funded by donation
 - instruction, t-shirt, cap & daily hot meal
 - fun environment focused on honesty, patience, respect, perseverance, & integrity



Junior Training and Development – Fraserview Golf Academy





- Variety of programs offered, ranging from introductory camps to long-term player development for ages 4-18
- Focused on golf, social & life skills
- Overall participation has grown by 27% since 2017; over 900 participants in 2019
- Girls club player development ages 8-12 increased by 27% since 2017

Alternatively Abled Access Audits



Spring 2020, Park Board will be conducting adaptive golf audits to inform access and equipment required for alternatively abled golfers



Planning and Investment



Golf Capital Reserve Background and Purpose



- Park Board established the Golf Capital Reserve in 2001 for golf related capital projects;
- Approved an annual contribution of \$271,000;
- Currently an annual contribution of \$300,000 from operating revenue is directed to the reserve;
- Reserve balance is approximately \$4.5M

Use of Golf Capital Reserve

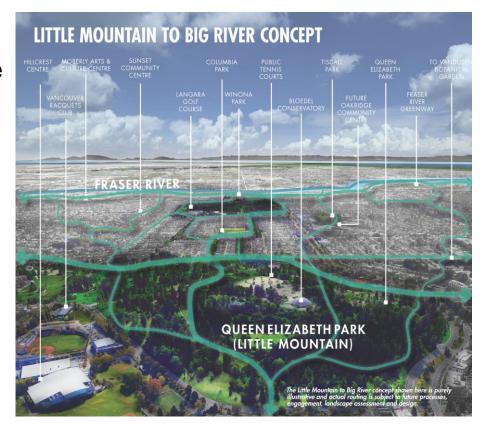


- Capital projects, including:
 - on course improvements;
 - irrigation upgrades;
 - facility improvements; and
 - new amenities
- Langara drainage remediation:
 - incremental approach using internal Park Board staff resources

Future Planning - VanPlay



- Strategic Bold Move 3
 "Connectivity" identifies the three regulation golf courses as significant recreational nodes and biodiversity hot spots;
- These large park spaces are major contributors to the citywide network of parks and recreation opportunities



Future Planning - VanPlay



VanPlay's "The Playbook" included the following Approach for Action:

"6. Undertake a comprehensive review and analysis of golf courses, pitch & putt courses and driving ranges to understand local and regional context, use and demand which helps describe guiding principles and opportunities to expand programming options (Golf Strategy)"





Conclusion



Summary



- Golf is popular and a growing sport in the Lower Mainland with proven health and wellness benefits.
- Municipal golf is an important link for providing access & community to a diverse range of residents and skill levels.
- Operations are fiscally sustainable and provide affordable recreation value based on cost per hour
- Courses provide key connectivity and biodiversity hotspots in the Park Board network
- Golf Operations are leaders in Park Board's efforts to further goals in water conservation, green space naturalization and preservation

Next Steps



- VanPlay recommended undertaking a comprehensive review and analysis of golf;
- Work on the "Golf Strategy" is planned to begin in 2020.

Questions?

