



## COMMISSIONER ENQUIRIES - SUMMARY REPORT

Date Received	Topic	Summary of Request	Board Update	Status
Oct 22/19	Board Meeting Security	A Board member asked why Park Rangers have been replaced by private security at Park Board meetings and whether there has been any feedback from union staff.	In collaboration with City Protective Services, Park Rangers, and Park Board leadership, a review of the security protocols for public meetings has been undertaken to ensure alignment with best practices in the provision of a safe and secure work environment. Part of this review involves clarifying roles and the best use of resources, which is informed by the continuing work on the Park Ranger Service Model and Park Security Plan, which will be presented to the Board for consideration and approval once ready to bring forward.	IN PROCESS
Oct 22/19	Bloedel Conservatory's 50th Anniversary Merchandise	A Board member requested an update on when the special event branded banners and merchandise for the 50th Anniversary of Bloedel Conservatory would be available to the public.	In mid-September, branded banners commemorating Bloedel Conservatory's 50th anniversary were installed on Cambie Street between 25th Avenue and 33rd Avenue. The banners will remain on display through January 2020. Branded merchandise is currently being developed and will be available for sale in late November/early December, in advance of the Park Board's gala event scheduled for December 6, 2019.	COMPLETE
Oct 22/19	Oppenheimer Park Meeting with Mayor	A Board member asked the Chair if the requested meeting with the Mayor regarding Oppenheimer Park had occurred and whether an update would be provided to the Board.	The Chair responded directly in the meeting to advise that the meeting had not yet occurred but was scheduled. He confirmed that an update would be provided to the Board once the meeting had occurred.	COMPLETE
Oct 22/19	Private Security in Vancouver Parks	A Board member sought information on the Park Board's policy regarding external agencies hiring private security to patrol Vancouver parks as there are reports on social media that the Commercial Drive Business Improvement Area (BIA) hired private security to patrol Grandview Park.	The Park Board is responsible for ensuring that park security is provided in a way that provides consistency and aligns with Park Board vision and policy. City Protective Services, who oversee the delivery of security services in parks when requested, were asked to reach out to the Commercial Drive BIA who confirmed hiring BlackBird Security to patrol the entire BIA jurisdiction (including Grandview Park). These private security personnel have been directed to only observe and report to 3-1-1 or 9-1-1. City Protective Services staff will follow-up with the BIA to discuss how best to support this type of neighborhood safety ambassador role to reduce confusion around jurisdiction and public expectations.	COMPLETE
Oct 22/19	Tree Replacements at 1100 Robson Street	A Board member requested the plan and timetable for the replacement of trees removed on the 1100 block of Robson Street as well as an update on the overall tree replacement strategy for Robson Street that was initiated earlier this year with the Robson Street Business Association.	Urban Forestry staff have replaced the missing and declining trees that were identified earlier this year with the Robson Street Business Association. Nine (9) trees were planted on the 1100 block of Robson Street, with an additional two (2) trees planted further down the street. The team will continue to monitor any declining street trees and arrange for replacements when needed.	COMPLETE