



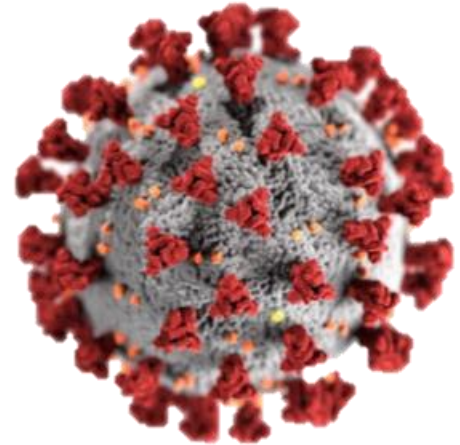
COVID-19 PANDEMIC

Parks & Recreation Update

Regular Park Board Meeting
Monday, February 8, 2021



- The purpose of this presentation is to provide an update on the Board of Parks and Recreation COVID-19 reopening and recovery program.



- Reopening and Recovery:
 - Recap and Current Focus
 - Service Highlights
 - Next Steps
- Q&A and Discussion





3350

Reopening & Recovery: Overview

Reopening and Recovery: 2020 Recap

PHASE 1

- VanDusen
- Tennis
- Golf
- Off-Leash Areas

PHASE 2

- Parking
- Skate Park
- Bike Park
- Basketball
- Outdoor Fitness
- Playgrounds
- Lacrosse
- Pitch & Putt
- Disc Golf
- Special Events & Film (<50)
- Synthetic Turf
- Sports Field Permits
- Roller Hockey
- Swimming Beaches
- Volleyball
- Spray Parks
- Stanley Park Road Reallocation

PHASE 3

- Outdoor Pools
- Summer Day Camps
- Bloedel Conservatory
- Concessions
- Golf Clubhouses
- Third Party Programming
- Permitted Events & Facility Rentals
- Community Centre Priority Programs
- Child Care
- Indoor Pools
- Fitness Centres
- Arenas

PHASE 4

- Large Sporting Events
- Large Community Centre Programs
- Large Special Events

REOPENED

- Initial restart plan was completed in 2020 but recovery and response continues
- Departments are now operating within approved 2021 budgets w/r/t current health regulations and reviewing bi - weekly utilization reports of reopened services
- Continue cross-departmental communications and coordination with EOC, H&S, Communications, HR, Risk, VCH etc
- Continue to monitor trends in public health and will continue to implement any programming changes resulted in public health guidelines.



- As of February 5, the following Gathering and Events PHO order has been extended indefinitely and impacted Park Board as follows:
 - Masks required in many public indoor settings
 - Permits and special events
 - Indoor high intensity group exercise
 - Indoor and outdoor team sports (22 years and over) prohibited
 - Indoor and outdoor team sports (21 and under), returned to phase 2



Operational Highlights



- In Q4, 63,436 participants registered throughout 11,277 programs, representing a 54% utilization rate (reservation only).
- Due to PHO orders, no group programs for adults available except low intensity group exercise. Low intensity exercise resumed December with guidelines.
- 10 community centres providing online programming pilot.
- Winter programming underway with 24,729 enrollments in 4,760 programs; 65% utilization.



Arts and Culture Programming Highlights



- In 2020, the Arts, Culture and Engagement team worked with 48 artists/groups in residence to present 1,250 projects engaging nearly 20,000.
- Due to PHO orders: Moberly Arts and Culture Centre and Roundhouse Exhibition Hall remain closed, artist groups prohibited from rehearsing, filming or livestreaming small projects outdoors.
- Upcoming initiatives: continue to support partners, collaborate to resume in-person arts and culture programs, reopen arts productions centres



Childcare and Youth Services Highlights



- Childcare was able to resume at community centers on September 1, across 26 centers, providing care to 2,500 children between ages 3 to 12.
- The Community Youth Worker Team promotes youth resiliency through recreation programs, social engagement, one-to-one support and youth driven initiatives. In Q4:
 - 1,965 program sessions with 6,972 youth registered
 - 13,842 virtual engagements and 4,898 phone engagements
 - Staff continue to collaborate with 1,101 partner engagements
- COVID-19 has disproportionately impacted youth.
- Upcoming initiatives: Pink Shirt Day, collaborating with VSB youth and family workers, and spring break camps



- Access and Inclusion provides adapted programs, ensures facility accessibility and remove barriers for participation
- In December staff in collaboration with VPL created a children's storybook resource library
- In January, adapted programs for children began:
- The popular Trans Swim will resume March 21 from 11:45 am to 1:15pm.
- Planning underway for adapted programming Summer day camp



Indoor Aquatics Highlights



- In Q4, 83,427 public visits with 79% average reservations utilization, 95% online reservation, 13% are LAP holders.
- Aquatics support 33 user groups in 2020.
- Due to PHO orders: adult based club (ie Masters swimming) permits suspended, aquafit resumed early January
- “Bubble swim” remains popular
- Swim lessons under review for the spring



Fitness Centers Highlights



- In Q4, fitness centers saw 42,475 public visits with 68% utilization, 81% for registered sessions.
- Due to PHO orders: virtual group exercise programs only, reduced capacities, and no small group personal training.
- Staff collaboration with Access Services to pilot (COVID) accessible fitness
- Partnership with Vancouver General Hospital virtual Happy Hearts Maintenance class





- In Q4, 5,019 visits across all programs with 81% utilization, 90% online reservations, 8% are LAP holders
- Arenas support 11 minor sports associations with 131 permits issued to date
- Due to PHO orders: reduced public program capacity, adult sports suspended, no spectators, youth skill building and practice only
- Skating lessons expanded from 2 to 5 arenas.
- Upcoming programs: expanded Spring Break public skate, adapted skating lessons and household only public skating



- 15,897 bookings between July to December 2020, sport field permits (1 permit = seasonal bookings for a sport user group).
- 4,711 bookings between January to March 2021
- Due to PHO orders: youth permits adjusted, adult permits suspended
- Tennis courts and pickleball courts remain open and well-maintained
- Spring/Summer permit bookings underway, including collaboration with CCAs for outdoor programming and day camps
- ViaSport and PHO continue to provide updates and guidelines for safety measures to return to play during the pandemic.



- Overall 162,448 golf rounds played in 2020 compared to 167,436 in 2019, exceeding expectations due to COVID-19.
 - During Q4, golf rounds increased 38% compared to Q4 2019 (the highest round count since 2013) and operated at 91% tee time availability (10 minute tee time intervals).
 - In January 2021, 10,760 rounds played. 2021 tee time intervals have returned to 100% (nine minute intervals).
- “Tee It Forward” initiative underway to create access and improve the golf experience for beginners, super seniors, and junior golfers.



- Queen Elizabeth, Rupert Park, and Stanley Park pitch & putts reopened June 9 and have remained staffed through the winter to monitor COVID-19 safety protocols.
 - New winter hours (9am – 3pm) and rates to provide access to a safe and fun experience for patrons.
- Over 17,000 rounds played in Q4; 85,943 rounds played from June to December 2020. In January 2021, 3,653 rounds played.
- Courses historically close from November 1 to March 1.
 - 85,943 rounds were played in 2020 compared to 71,677 rounds in 2019





- Select concessions remain open on favourable days.
- Clubhouses at Fraserview, Langara, and McCleery golf courses remain open with reduced hours and menu.
- Langara Clubhouse continues to support our partners at non-market housing



- From October to end of January, over 42,000 frozen entrees created.
- From April to July, 140,000 meals created.



- Bloedel Conservatory reopened July 13 with COVID-19 safety protocols in place
- In 2020, welcomed 60,549 visitors; 200,248 in 2019; over 4,400 visitors welcomed in January 2021.
- No special events at Bloedel occurred in 2020 due to COVID-19.
- Micro wedding ceremonies resumed



- VanDusen Botanical Garden welcomed 110,713 visitors in 2020; 178,085 in 2019; over 5,700 visitors welcomed in January 2021.
- Festival of Lights initially received an exception to the *Gathering and Events Order* to operate in 2020. Due to subsequent Provincial Health Orders, the event was cancelled.
- Staff exploring self-guided activities to enhance visitor experience
- Vancouver Botanical Gardens Association offering popular Spring Break and summer day camps





FALSE CREEK COMMUNITY CENTRE

Reopening & Recovery: Next Steps

- Continue to monitor bi-weekly utilization reports of reopened services.
- Collaborate with City Emergency Operations Centers (EOC), H&S, and Vancouver Coastal Health
- Continue to monitor trends in public health and will continue to implement any programming changes resulted in public health guidelines.
- Provide quarterly updates as required





Q&A





Presentation Concurrences



Division/Department	Name & Title	Concurrence Date
[submitting division]	Manager (if not author)	
[impacted depts/division]	GM (or designate)	
Reconciliation	Rena Soutar, Cultural Planner	
Planning & Park Development	Dave Hutch, Director (Acting)	
Recreation Services	Daisy Chin, Director (Acting)	
Park Operations	Howard Normann, Director	
Finance (FP&A)	Sarah Kapoor, Director FP&A Parks & Rec	Jan 28,2021
Business Services	Steve Jackson, DGM	Feb 1, 2021
GM's Office	Malcolm Bromley, GM	GMO to obtain

- Should generally align with concurrences required for report; adjust as needed.
- ALL concurrences up to Park Board GM level to be obtained prior to submitting to PBGMO for final review & GM concurrence.