



COMMISSIONER ENQUIRIES - SUMMARY REPORT

Date Received	Topic	Summary of Request	Board Update	Status
May 31/21	Fraser River Park Boardwalk Repairs	A Board member asked for a timeline for repairs of the boardwalk at the end of the pier at Fraser River Park. The boardwalk has now lifted and is off kilter and is no longer accessible to people on wheelchairs. This area has become a popular place for people with mobility challenges.	Staff are aware of the issues with the Fraser River Park boardwalk and are coordinating priority repairs that can be completed prior to the completion of the shoreline assessment study that is currently underway. The study findings will provide direction on more comprehensive repairs and upgrades that will also serve to increase resiliency against future anticipated storm damage.	IN PROCESS
May 31/21	Fraser River Park Benches	A Board member noted there are many benches on the east side of Fraser River Park but not on the west side and so asked if any could be relocated (or added) to address the lack of places to rest on that side of the park.	Staff have reviewed and confirmed the need for additional benches in the western part of Fraser River Park and are planning for new benches to be installed this summer (late July/early August).	IN PROCESS
May 31/21	Logs on Beaches	A Board member asked if beach logs will be replaced.	Staff plan to return some logs to the larger beaches over the next few weeks. Most beach logs were removed last summer as part of the Park Board's COVID-19 pandemic response to encourage safe distancing by providing more room for people to spread out. Logs along the back of the beaches were not removed as they help prevent sand blowing onto paths and other areas. Based on learnings from last year's log removal, staff are developing a plan to better manage beach logs. Feedback was received both in support of removing the logs and also for returning them. Some of the operational benefits identified while having fewer beach logs include: <ul style="list-style-type: none"> - less garbage, needles, broken glass and other hazards being left behind (hidden by log) as it is more visible; - better sight lines for lifeguards, rangers, police, etc.; - more frequent and efficient beach grooming (previously logs would need to be moved for machine grooming); - safer early morning maintenance operations; fewer people behind logs (sleeping/sheltering); - beaches looking cleaner and more well-maintained. 	COMPLETE
May 31/21	Logs on Beaches	A Board member asked if any beach logs will be returned to English Bay and western beaches for seating and sheltering.	See above response.	COMPLETE
May 31/21	Park Rangers and Unhoused Vancouver Residents	A Board member enquired about the portion of time and resources Park Rangers spend responding and dealing with the unhoused population in Vancouver's parks.	Park Rangers spend a significant amount of time responding to and dealing with individuals sheltering in parks. A comprehensive review of the ranger service model is still underway, with a Board update planned for this summer which will include details and metrics on current capacity and the types and distribution of cases.	IN PROCESS
May 31/21	Leisure Access Pass Promotion	A Board member asked if staff are doing any promotion of the LAP program across the city to ensure residents in need are aware of the services available to them.	Promotion of the Leisure Access Program (LAP) is provided through the Park Board's 91 external partners who refer and assist people with sign-up. LAP information is also available at the front desk of community centres and online at Vancouver.ca/leisure access. With the COVID-19 pandemic, Provincial Health Orders restricted drop-ins for many recreational activities. Staff adapted by offering phone registration at pools, arenas and fitness centres, recognizing that many seniors and LAP users frequently drop-in to programs and services. Despite these efforts, the health order restriction negatively affected this group and created barriers to access. The Leisure Access office anticipates increasing promotion of LAP once health orders relax.	COMPLETE
May 31/21	Burrard View Park Urban Food Forest	A Board member asked for an update on the Vancouver Urban Food Forest proposed for Burrard View Park.	Park Board staff are developing alternate potential site options for the Vancouver Urban Food Forest within Burrard View Park, in conjunction with the wading pool removal and playground replacement planned for 2022. Further community engagement is expected to be held later this year.	IN PROCESS
May 31/21	MacLean Park Water Feature	A Board member asked when the spray park at MacLean Park will be turned on for the summer season.	The water feature at MacLean Park was activated on June 4, 2021, for the summer season.	COMPLETE