| | a sum | 1-701 | 1-Aug | 1-sep | 1-04 |
|------|----------|----------|-----------|------------|-----------|
| | 1.307,85 | 1.240,64 | 1.235,42 | 939,09 | 1.300,67 |
| | 0,00 | 698,18 | 0,00 | 0,00 | 40,07 |
| | 215,80 | 78,42 | 38,16 | 15,62 | 256,67 |
| | 2,03 | 1.485,22 | 6.062,23 | 447,24 | 16.048,05 |
| | 5 | 677,87 | 503,91 | 1.094,97 | 5.620,31 |
| | | 0,00 | 310,01 | 3.142,38 | 9.779,24 |
| | | 0,00 | 670,64 | 1.259,50 | 4.294,85 |
| | 0 | 283,58 | 39.386,87 | 17.848,02 | 34.414,4 |
| - | | 00 | 0,00 | 0,00 | 0,0 |
| 00 | | | 19.577,90 | 11.799,74 | 14.874,1 |
| | X | | 1.335,55 | 21,76 | 865,1 |
| | 1 / C | | 0,00 | 0,00 | 12.032,7 |
| | | | 200 | 0,00 | 4.387,7 |
| | - (9) | | | 701,60 | 4.796,5 |
| | | | | 2.144,68 | 2. 20,2 |
| 9 | 3 | 0) (| | 10.857,02 | |
| | | | X | 0,00 | |
| | 5 | (3) | | 0,00 | 0 |
| | | | | 2,93 | 0, |
| N | 0 | | | 0,00 | 0 |
| 5 | | | | 0,00 | 48.000 |
| | | | | 131,43 | 160 |
| | | | | 101.087,81 | 143.638 |
| | | | 3,05 | 8.466,82 | 16.979 |
| See. | 100 | | 0,00 | 0,00 | (|
| 5 | | | 63.475,90 | 17.167,82 | 50.28 |
| | | | 492.26 | 391.49 | 50.200 |
| | | | | | |

Parks and Recreation 2022 Fees & Charges

Special Park Board Meeting Monday, November 30, 2021

Vancouver Board of Parks and Recreation vancouverparks.ca





To seek the Park Board's approval of the 2022 Fees and Charges as submitted by Parks and Recreation Staff



Fees & Charges - Summary





Proposed User Fee Changes

2022 Fees and Charges propose increased fees in the range of 2-7% across most service categories.

Operating Budget Impact

The proposed fees and charges were
considered in the development of the
2022 Proposed Operating Budget. User
fee increases are expected to generate
roughly \$1,680,000 of incremental
revenues.



- The Park Board last updated its user fee policy as part of the 2021 Fees and Charges Board report
- Approximately 46% of Park Board 2022 Operating Budget is funded by fees and charges (32% in 2021, 47% in 2020)
- As operating costs increase, increases to fees and charges help offset these costs to ensure high service levels are maintained
- Proposed changes for the 2022 Fees and Charges are consistent with Park Board policy and reflect a careful consideration of market and customer impacts, including a focus on affordability



Specific support for increasing user fees for services you or your business use:

- Over 2/3 of residents and businesses surveyed are willing to pay more in user fees
- Results are very similar to prior year





The table below summarizes the proposed revenue changes by area

| Service | Proposed Rate Increase (Pre-Tax) | Revenue to Park Board | | |
|---|-------------------------------------|-----------------------|--|--|
| Parking | Various | \$220,000 | | |
| Regulation Golf and Pitch & Putt | Most fees 3% | \$270,000 | | |
| Attraction Admissions | Most fees 2% | \$50,000 | | |
| Event & General Permits | Average 3% | \$30,000 | | |
| Non-recreation Facility Rentals | Average 7% | \$50,000 | | |
| Marinas | 2% | \$40,000 | | |
| Recreation Admissions, Passes, Programs, Lessons & Rentals | Most fees 5% | \$1,020,000 | | |
| Total | | \$1,680,000 | | |



- Parking is expected to generate roughly \$8.5M in revenue for the Park Board
- Parking revenue supports other service areas in Parks and Recreation
- City Council recently made a decision to permanently adopt veterans year-round free parking at City of Vancouver parking meters. Park Board staff recommend optional paid parking for veterans.

| Product | Proposed Rate Increase (Post-Tax) | | | |
|---------------------|--------------------------------------|--|--|--|
| Hourty | \$0.05 - \$0.50 | | | |
| Hourly | (Average 5%) | | | |
| Daily | \$0.00 - \$0.92 | | | |
| Daily | (Average 2%) | | | |
| Monthly, Annual and | \$5 - \$47 | | | |
| Seasonal | (Average 3%) | | | |



Fees & Charges - Golf

- Golf-related user fees are budgeted to generate \$9.8 million in 2022
- For 2022, a 3% fee increase is proposed on all Regulation courses and 2% on Pitch & Putts to maintain assets and quality service in a high demand environment
- Propose increasing Pitch & Putts monthly pass by 10% (\$7.82) to improve alignment with recreational Flexipass and reflect similar pricing approach





- The Park Board operates three unique destination attractions: VanDusen Botanical Garden, Bloedel Conservatory, and Stanley Park Train
- Attractions are budgeted to generate \$7.7 million in revenues in 2022
- Admission pricing is primarily based on cost recovery for operations, and an assessment of the value of the visitor experience
- For rentals at VanDusen and Bloedel, comparable market rates are reviewed and consideration for events that restrict general garden access

| Dreduct | Proposed Rate Increase | | |
|------------------|------------------------|--|--|
| Product | (Pre-Tax) | | |
| Essility Pontolo | \$0.00 - \$535 | | |
| Facility Rentals | (Average 7%) | | |
| Admissions | \$0.00 - \$5.00 | | |
| Admissions | (Average 3%) | | |



- Events & Permitting are budgeted to generate revenues of \$1.2 million in 2022
- Park Board sites in constant demand for special events and filming activities
- Pricing for special events and filming considers costs to operate and market conditions, with an overall goal to generate a net surplus to help fund other services and events for all parks users

| Product | Proposed Rate Increase | | |
|-------------------------|------------------------|--|--|
| | (Pre-Tax) | | |
| Private Events | \$15 - \$130 | | |
| Flivate Events | 5% | | |
| General / Event Permits | \$0.50 - \$63.20 | | |
| General / Event Permits | Average 2% | | |
| Filming / Photography | \$1 - \$79 | | |
| Filming / Photography | Average 5% | | |



Fees & Charges - Marinas

- Marina fees are projected to generate \$3.5 million in 2022
- Proposed fee increase of 2% will help cover increases in fixed costs for staff, utilities and supplies.
- Park Board policy is to use CPI as a benchmark. CPI in September 2021 was 3.5*



Fees & Charges - Recreation





- Recreation program fees are expected to generate roughly \$21M in revenue
- User fees help offset the costs of direct and indirect staff, as well as facility operating and maintenance costs
- Proposed 5% rate increase to reinvest in indoor deck staff to meet national safety standards as recommended by the Life Saving Society
- Proposed 2022 fee increases still allow the Park Board to provide excellent recreation services at a competitive price

Fees & Charges - Recreation

- Adult Flexipass and drop-in admission passes – propose 5% increase
- Staff continuing to align extended term/multiple visit product pricing to a standard discount model, when compared to drop-in pricing and 1-month Flexipasses
- Pools, arenas, outdoor pool lessons, rentals and programs – propose 5% increase

| Product | 2021 | 2022 | Target |
|---|----------|----------|----------|
| Tioudet | Discount | Discount | Discount |
| 10-visit admission pass & Indoor Cycling 10-visit | | | |
| admission passes | 16% | 14% | 10% |
| (discount compared to purchase of 10 drop-ins) | | | |
| Public Skate Rental 10 tickets & Kerrisdale Play | | | |
| Palace 10-visit pass | 16% | 14% | 10% |
| (discount compared to purchase of 10 one-time | 1070 | 1 4 70 | 1070 |
| fees) | | | |

| Product | 2021 | 2022 | Target |
|--|----------|----------|----------|
| | Discount | Discount | Discount |
| Child and Youth Swim Lessons – 30 mins (discount compared to adult lesson pricing) | 30.00% | 30.00% | 30.00% |
| Child and Youth Swim – 45 mins (discount compared to adult lesson pricing) | 33.70% | 33.00% | 30.00% |



2021 % Discount from Adult rate by Age

■ Pre-School (Free/100% Discount) ■ Child ■ Youth ■ Adult ■ Senior ■ Senior+

| $Age \to$ | 0 10 | | 20 3 | 0 4 | 0 50 | 60 | 70 | 80 | 90 |
|-----------------|--------------------------|-------|------------|-------------|-------|-----------|---------------------------|----|-----------------|
| Vancouver | 50% (5-12) | 30% | No Discour | nt (19-64) | | | 30% (65+) | | |
| Burnaby* | 58% (4-12) | 25% | No Discour | nt (19-64) | | | 25% (65+) | | |
| Coquitlam | 50% (0-12) | 25% | No Discour | nt (19-64) | | | 25% (65-84) | 5 | 0% (85+) |
| New Westminster | 50% (2-12) | 31% | No Discour | nt (19-64) | | | 27% (65+) | | |
| North Vancouver | <mark>5</mark> 1% (3-12) | 51% | No Discour | nt (19-64) | | | 25% (65+) | | |
| Port Coquitlam | 50% (4-12) | 25% | % No D | iscount (2 | 5-59) | 25% | (60-79) | 10 | 0% (80+) |
| Richmond | 38% (2-12) | 19% | No Discour | nt (19-54) | | 19% (55+) | | | |
| Surrey | 48% (0-12) | 48% | No Discour | nt (19-59) | | 24% | (60- <mark>69)</mark> | 7 | 6% (70+) |
| UBC | 39% (0-1 4 |) 20% | No Discou | int (20-64) | | | 32% (65+) | | |
| West Vancouver | <mark>4</mark> 5% (3-12) | 32% | No Discour | nt (19-64) | | | 15% (65- <mark>74)</mark> | 2' | 1% (75+) |



Fees & Charges - Summary

Proposed User Fee Changes

• 2022 Fees and Charges propose increased fees in the range of 2-7% across most service categories.

Operating Budget Impact

 The proposed fees and charges were considered in the development of the 2022 Proposed Operating Budget. User fee increases are expected to generate roughly \$1,680,000 of incremental revenues.





THAT the Vancouver Park Board approve changes to the 2022 Fees and Charges, as summarized in the body of this report and detailed in Appendix A.



THAT the Vancouver Park Board approve changes to the 2022 Fees and Charges, as summarized in the body of this report and detailed in Appendix A, including a 5% fee increase on 18 hole golf.

