



VANCOUVER
BOARD OF
PARKS AND
RECREATION

August 19, 2025

MEMO TO : Park Board Commissioners

FROM : Director, Recreation Services

SUBJECT : **New Brighton Outdoor Pool Closure – Board Briefing Memo**

Dear Commissioners,

The purpose of this memo is to update you on the current closure of New Brighton Outdoor Pool.

New Brighton Outdoor Pool is currently closed due to an unexpected mechanical pump failure that occurred on August 16, 2025. This issue has directly affected our ability to ensure proper water circulation and quality, making it necessary to keep the facility out of service until repairs are completed.

Facilities Management and Operational Excellence (FMOE-REFM) is currently repairing the mechanical pump and is in direct communication with Park Board staff on the severity and length of repair.

FMOE-REFM completed their annual preventive maintenance at New Brighton Pool prior to the start of the 2025 outdoor season, and all mechanical systems were in good working order. The mechanical pump failure was not anticipated despite these proactive measures.

To minimize disruption:

- Public Communication: Notices have been posted on-site, through the City website, and across our social media channels to inform patrons of the closure and expected delays.
- Staffing Adjustments: Lifeguards have been re-allocated to support aquatic operations at other outdoor aquatic facilities.
- Patron Refunds: Refunds have been issued to all patrons who had bookings via Showpass.

Park Board staff will continue to provide updates as soon as more precise timelines become available.

Regards,

A handwritten signature in black ink, appearing to be "Steve Kellock", written over a horizontal line.

Steve Kellock (*he/him*)
Director, Recreation Services – Vancouver Parks and Recreation

Copy to: PB Leadership Team
PB Communications