



VANCOUVER  
BOARD OF  
PARKS AND  
RECREATION

December 20, 2024

MEMO TO : Park Board Commissioners

FROM : General Manager, Board of Parks and Recreation

SUBJECT : **Stanley Park Train – Board Briefing Memo**

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Dear Commissioners,

The purpose of this memo is to inform you of the difficult announcement we will be making later this morning that the Stanley Park Train will not be able to return to service for this year's Bright Nights event.

The train has been offline since a safety incident occurred with one of our staff members on the night of December 13. Exhaust from one of the train's locomotives caused a driver to become ill and require medical attention. Since that time, staff have been working with the train's external Engineer of Record to assess solutions that could bring the train back to service during the 2024 holiday season. Staff have also consulted with WorkSafe BC (in conjunction with the City's Occupational Health & Safety team) and Technical Safety BC to understand the regulatory requirements to bring the train back into operation.

Unfortunately, staff do not feel that a solution can be designed, fabricated, installed and inspected by regulatory agencies before the scheduled end of Bright Nights on January 4, 2025.

Today, all customers with tickets will be receiving automatic refunds via the Park Board's ticketing provider, Showpass. Staff will provide updates to the public through a media release, communication through Showpass, and the Stanley Park Train's dedicated social media channel. I will also be making myself available to media for interviews this afternoon.

Staff will continue working on near-term solutions to ensure that train is safe for drivers for the Easter Train event in April 2025. We will also assess longer-term solutions to ensure that similar safety incidents can be avoided in the future.

Regards,

A handwritten signature in black ink, appearing to be "SJ" followed by a flourish.

Steve Jackson (*he/him*)  
General Manager, Board of Parks and Recreation